



A+ CERTIFIED COMPUTER TECHNICIAN

This program qualifies for funding from the Workforce Investment Act (WIA). Please contact your local Illinois Employment & Training Center

Earning A+ certification means that the individual possesses the knowledge, skills, and customer relations experience essential for a successful entry-level (6 months experience) computer service technician, as defined by industry experts.

As a CompTIA Certified A+ IT Technician, you will be able to:

- > Analyze computer problems to determine whether they are hardware or software related.
- > Completely disassemble any computer for rebuild, part replacement or upgrade.
- > Design, monitor and control a company's computer maintenance system.
- > Provide recommendations on compatible replacement hardware and software additions.
- > Avoid unnecessary downtime and eliminate a company's expensive contract repairs by providing immediate in-house action.

What are some benefits of A+ certification?

- > You will be certified as meeting an industry-wide, nationally recognized standard of basic competency levels in the field of computer service.
- > You will have the skills necessary to enter and advance in the expanding field of computer repair.
- > You will be able to build and maintain computer systems.
- > You will have a solid skill-set foundation for successful entry into future high-level IT training programs.

Most employers require that I have experience, how will I gain the experience?

Wright offers 35 hours of unpaid internship. Applicants must be Wright College A+ students and met all prerequisites. The internship can be designed where if the student is employed they do not have to quit their current employment while gaining experience in their new career.

A+ Internship: (Prerequisite: A+ IT Technician certification; resume; 3 professional references). **35 hrs. \$25** registration fee

Catalog ID#1971 Class# 27692
Tues & Thurs, Oct. 15 - Nov. 19

To participate in the A+ Certified Computer Technician program, please call 773/481-8897 to meet with an advisor.

REQUIREMENTS FOR COMPLETION

- > Complete all courses.
- > Pass CompTIA A+ Essentials and 220-602 exam
- > Complete program **within one year** of start date

Wright is a VUE testing center and member of CompTIA. To take your A+ exams at Wright:

Step 1: Register in Room A139 or online

A+ Essentials 220-601 Cat. # 8219 Class # 27384 \$85
A+ IT Technician 220-602 Cat. # 8220 Class # 27385 \$85

Step 2: Call 773/481-8899 for appointment.

Required Courses:

- > Introduction to PC Hardware
- > PC Repair and Troubleshooting
- > PC Operating Systems

Prerequisites:

- Introduction to Windows, & Introduction to PC Hardware **starts Sept. 1**
- or
- Verifiable relevant PC Technician experience
- or
- Technology college degree.

If you do not need the classroom hands-on lab practice and you are familiar with the terminology, please register for the A+ Exam Prep only.

Ability to earn up to 3 hours of college credit is available. Call 773/481-8899

PC Repair and Troubleshooting

(Prerequisite: Introduction to PC Hardware p.19 or equivalent experience.) Students will learn about PC hardware, software and system maintenance procedures. Topics include a detailed look at hardware components, power supply, upgrades, maintenance and troubleshooting. In hands-on exercises, students assign configuration settings, upgrade systems, configure SCSI devices, install printers and monitors, remove and replace components, and troubleshoot POST errors. *If you meet all program prerequisites and pass our in-class assessment with 85% or better, we will pay for the A+ Essentials test.*

Required Textbook: 1-4260-9113-3 35 hrs. \$999

Catalog ID# 0241 Class# 27693 Stizza
Tues & Thurs, Sept. 15 - Oct. 15
6:00 PM - 9:30 PM Room S307

PC Operating Systems

Students will learn networking, communication protocols, Internet access and troubleshooting. In class hands-on exercises, students install Windows operating systems, manage Windows devices, use utilities, perform backups, manage system files, configure networks, configure Internet access, and troubleshoot operating system errors. *If you have passed the A+ IT Essentials test and you pass our computerized assessment with 85% or better, we will pay for the A+ IT Technician test.*

Required Textbook: 1-4260-9115-X 35 hrs. \$999

Catalog ID# 0242 Class# 27694 Stizza
Tues & Thurs, Oct. 20 - Nov. 19
6:00 PM - 9:30 PM Room S307

A+ Exam Prep

Students will prepare to take A+ certification exam through drills and case study examples. Effective test taking strategies will be explored. Discounted test cost (\$150 for both tests) included in class fee. **Student must take both exams within three months of class completion.** 9 hrs. \$350

Catalog ID# 0167 Class# 27696 Stizza
Tues. Nov. 24, Dec. 1 & 8
6:00 PM - 9:00PM Room S307